



“Making Neighborhoods Beautiful One Yard at a Time”

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## Dumpster Rental Terms & Conditions

*Twins Lawn Service would like to thank you for choosing us as your preferred junk and trash removal provider.*

### Dumpster Rental Payment Policy

All Checks must be made payable to: Twins Lawn Service, LLC. Payment is due prior to, or at the time of, dumpster delivery. We also accept all major credit cards over the phone, or through our online Client Portal, for any dumpster rental service. We will only accept cash for your dumpster rental in person prior to or upon delivery of your dumpster. If cash is the preferred method of payment of your dumpster rental, we will still require valid credit card information to cover possible dumpster weight overages or any other extra charges that may apply upon disposal of trash. For more information on dumpster weight limits and additional dumpster rental fees, please visit [www.twinslawnservice.com/dumpster-rental](http://www.twinslawnservice.com/dumpster-rental). Twins Lawn Service reserves the right to charge a fee, no greater than that allowed by law on all customer checks returned for insufficient funds for any dumpster rental service.

### Pricing

All dumpster rental prices include up to a 10-day time allowance unless prior arrangements have been agreed upon by Twins Lawn Service. For every day after that dumpster rental time allowance the customer will be charged a daily rental fee (listed on the pricing page) unless another agreed upon price has been negotiated. Special arrangements must be made prior to extending the rental. Rental period extensions are only granted if agreed upon by Twins Lawn Service. Twins Lawn Service reserves the right to pick up the dumpster at any time after the allowed rental period (10 days) if the customer has not been in contact with us to arrange for an extension. Extensions must be made no less than 48 hours in advance and are based on availability. During our busy season, we do not guarantee extensions.

Each size dumpster has its own included weight limit. Please see the details of the 10-yard and 15-yard dumpster rentals on our Dumpster Rental web page. Any dumpster rental overages will be charged by the pound at a prorated fee. Please refer to the pricing structure for the current rate. The weight of your dumpster will be assessed upon disposal at the transfer station. If overage or any other fees or charges associated with your dumpster rental apply, payment will be due at that time. If the customer has paid by credit card, you are agreeing to allow us to apply extra charges directly on that credit card.

### Unacceptable Materials

Twins Lawn Service cannot dispose of any hazardous waste. The term “hazardous material” shall include but not be limited to, any amount of waste listed or characterized as hazardous by the United States Environmental Protection Agency or any state agency pursuant to the Resource Conservation and Recovery Act of 1976, an enabled or applicable state law. The

customer expressly agrees to defend, indemnify and hold harmless Twins Lawn Service from and against any and all damages, penalties, fines and liabilities resulting from or arising out of dumpster rental customers improper disposal of hazardous waste.

Unacceptable/extra handling or hazardous materials include, but are not limited to the following:

- Asbestos
- Car and truck tires
- Mattresses & Box Spring
- Sofa's and couches
- Fuels
- T.V. and computer monitors
- Computers
- Propane tanks
- Batteries (car and truck)
- Paint (unless dried latex)
- Dirt (large amounts) please call first
- Rocks (large amounts) please call first
- Air conditioners
- Large appliances such as refrigerators, microwave, washer/dryer
- Railroad ties
- Oils
- Concrete and Large Rocks must be in a separate dumpster
- Industrial waste
- Chemical products
- Oil filters
- Herbicides & Pesticides
- Radioactive material
- Solvents
- Other flammable liquids
- Aerosol cans
- Antifreeze
- Petroleum-contaminated soil/lead paint chips
- Fluorescent tubes
- Medical waste
- Animals
- All liquids

If any items in this list are found in your rented dumpster, you may be assessed an additional disposal fee (per item) or if the transfer station refuses the entire load, it will be returned to you. When in doubt, please ask us how to best dispose of these things.

**It is unlawful to improperly dispose of any radioactive, volatile, highly flammable, explosive, biomedical, infectious, toxic, or hazardous material. When in doubt, please ask!**

## **Dumpster Rental Use, Care, and Placement**

The dumpster rental customer will be responsible for designating a specific drop off location for the container. Please keep in mind that the delivery truck and dumpster are very large and heavy. The delivery driver reserves the right to approve final placement area. The designated area must have unobstructed access for delivery and pick up of any dumpster. If Twins Lawn Service is unable to retrieve the dumpster due to obstructed access, there may be an additional charge associated with the dumpster rental service.

There will not be an additional fee if container cannot be removed due to poor weather conditions on that day. However, the pick-up date may get pushed off until conditions improve. Please make every attempt to clear your driveway of snow and ice before a scheduled delivery or pick up. If no attempt is made by the customer to clear the driveway of snow and ice in a reasonable time frame an additional charge may apply. We do not recommend dumpster placement over septic or sprinkler systems. A flat hard surface, such as a driveway or parking lot, is ideal to place your dumpster.

Twins Lawn Service cannot be held liable for any property damage associated with the customers designated dumpster location. Twins Lawn Service is not responsible for any damages to driveways, personal property, or any other assets that may occur during the delivery, installation, or use of our products or services. This includes, but is not limited to, damage caused by our delivery vehicles, equipment, or any other related activities. It is the responsibility of the customer to ensure that their driveway and personal property are prepared and maintained in a suitable condition to accommodate the delivery and installation of our products or services. This may include removing obstacles, repairing pre-existing damage, or taking any necessary precautions. If you believe there are special circumstances or conditions that could increase the risk of damage to your driveway or personal property during the delivery or installation process, you must notify Twins Lawn Service in advance. We may be able to provide alternative solutions or take additional precautions in such cases.

**Indemnification:** By renting a dumpster, you agree to indemnify and hold Twins Lawn Service harmless from any claims, liabilities, costs, expenses, or damages arising from or related to damage to driveways or personal property during the delivery, installation, or use of our products or services.

The customer agrees to fill the container no more than level with the top edge of the container. Anything above that will need to be removed by hand and left behind. Transporting an overloaded dumpster is hazardous, unlawful and could be subject to a fine. In the event of an overloaded dumpster, the customer will be charged an additional fee for the excess waste rearrangement or removal.

The customer assumes all responsibilities for the dumpster while in their care, and will be held liable for any unreasonable or excess damage sustained (aside from normal wear and tear) while on their property.