



“Making Neighborhoods Beautiful One Yard at a Time”

110 Worcester Road
Sterling, MA 01564

Phone: (508) 459-1534
www.twinslawnservice.com
info@twinslawnservice.com

Landscape & Plant Warranty

Twins Lawn Service would like to thank you for choosing us as your preferred landscape installer. The installed or purchased plant material is accompanied with a limited warranty as follows:

Limited Warranty:

Your landscape is accompanied with a 90-day limited warranty on the trees, shrubs and perennials installed by Twins Lawn Service, and a 30-day limited warranty on trees, shrubs and perennials purchased from Twins Lawn Service if installed and maintained per the standards below.

Newly installed landscape plants will suffer transplant shock, particularly during the hot summer months. It is imperative that plants receive proper care, so as to minimize stress. Upon installation or purchase it is then the responsibility of the owner to supply the plant with sufficient water and fertilizer (as needed) during their growing season (April to October) to keep them healthy. Trees, shrubs and perennials are warranted for ninety (90) days from date of installation by Twins Lawn Service or for thirty (30) days from date of purchase from Twins Lawn Service (if not installed by Twins Lawn Service), and will be replaced *once* within the warranty period, should they die.

Twins Lawn Service will make warranty replacements during the optimum planting seasons: spring and fall. *Typically, replacements will take place between May 1st through June 30th and September 1st through November 15th.*

Twins Lawn Service assumes no liability for replacement of plants killed or damaged by pests, insect infestation, abnormal weather conditions, or other conditions beyond our control, nor will we replace plants experiencing “seasonal die-back,” when pruning and proper care will restore them to health. Twins Lawn Service cannot warranty against weed growth in mulch or topsoil beds, due to the germination of dormant seeds prevalent in the soil. This warranty shall be void and will not apply to any plants that were originally installed by Twins Lawn Service then subsequently repaired, adjusted, moved or modified by an individual or entity other than Twins Lawn Service.

There is no warranty on wholesale priced plants nor plants sold on sale or at discounted rates. In addition, annuals, bulbs, ground covers, and transplanted plant material, and certain plant species (including Boxwood) are NOT covered under this or any other Twins Lawn Service Warranty.

Required Plant Installation Techniques and Maintenance:

Make sure you know what conditions your plant needs to thrive. Our plants are kept in optimal conditions while at the nursery or in our yard. It is up to you to choose one right for your landscape. Always feel free to ask for professional advice!

Install your new plant correctly:

Dig a hole as deep as the plant's root ball and twice as wide. The crown of the plant (where the roots and trunk meet) should be at or slightly above the soil surface. If roots are circling tightly in the pot, tease them out by hand or cut them in a few places if necessary. Loosen any burlap tied around the crown. You may remove it if you desire, but this is not necessary, as the burlap will dissolve in the soil. Be sure not to break the root ball while planting.

Use the native soil to backfill the hole. If your soil is poor, mix amendments with the native soil. Amendments for clay soil include gypsum, manure, compost and peat moss. For sandy soil, use peat moss and organic matter. Firm the soil around the root ball, but don't compact. Mulch the area, using a 2" to 3" layer of high-quality mulch. Use caution as to not mound soil at the base of the plant. You may fertilize at this time, but it is not necessary. Stake your plant if necessary. Remove any stakes after a minimum of 6 months to a year.

Water, Water, Water! Your new plantings will need an inch of water per week for the first year. ***IF YOU FAIL TO WATER YOUR PLANTS, THEY WILL DIE. A PLANT THAT HAS DIED DUE TO DROUGHT OR LACK OF WATER IS NOT COVERED UNDER OUR WARRANTY.***